

MARQUETTE UNIVERSITY
MEMORANDUM

To: Michael Lovell, Marquette University President
Joel Pogodzinski, Marquette University Senior Vice President and Chief Operating Officer
Marquette University Board of Trustees

From: Michael O’Hear, Professor of Law and Chair, Marquette University Police Department Advisory Board

Date: July 10, 2019

Re: Annual Report of Marquette University Police Department Advisory Board

This report is respectfully submitted pursuant to § 114 of the Advisory Board’s Rules, which requires the Board to “report of its activities” at least once per year.¹

In brief, the Board met three times during the 2018-2019 academic year. The minutes of these meetings are attached to this memorandum.² The meetings were informative and constructive. Police Department personnel provided extensive updates on the Department’s activities and initiatives, as detailed in the attached minutes. Members of the Board provided feedback and suggestions. The Board appreciates the opportunity for regular information-sharing and dialogue with the Department’s leadership.

Midway through the year, the Department received a new Chief, Edith Hudson. Two members of the Board served on the University Search Committee for the new Chief. Once the Search Committee identified finalists, those finalists were interviewed by members of the Board so that the Board could provide input into the University’s final decision about whom to appoint.

From the Board’s standpoint, the transition in Department leadership went very smoothly. Chief Hudson was generous with her time in attending Board meetings and answering member questions. The Board looks forward to continued conversation and collaboration with Chief Hudson in the coming academic year.

Also midway through the year, the Board’s founding Chair, Professor Thomas Hammer, stepped down from his position. President Lovell appointed Professor Michael O’Hear as the new Chair.

¹ More specifically, § 144 states, “On at least an annual basis the Advisory Board shall file a report of its activities with the Board of Trustees and with the President, which report shall be publicly available.”

² The minutes of the October 25 and March 1 meetings have been approved by votes of the Board, while the minutes of the May 3 meeting are still only in the form of an unapproved draft.

The Board is grateful to Professor Hammer for his past leadership and ongoing willingness to answer questions and provide counsel to the Board.

Looking ahead to a new year, the Board stands ready, in the words of its Charter, to “provid[e] advice and recommendations to the Board of Trustees, the President, the University official to whom the Advisory Board reports, or to the Chief with respect to MUPD policies, procedures and activities.”

MINUTES OF THE MEETING OF THE
MARQUETTE UNIVERSITY POLICE DEPARTMENT
ADVISORY BOARD

October 25, 2018

A meeting of the Marquette University Police Department (MUPD) Advisory Board was called to order in Room 455 of Eckstein Hall on Thursday, October 25, 2018 at 3:32 p.m. Due and timely notice of the meeting, an agenda and draft minutes from the previous meeting were provided by email to each member of the Board in advance of the meeting. Notice of the meeting was also posted on the MUPD Advisory Board website. The meeting was open to the public.

Roll Call. Board members present in person at the meeting were Thomas Hammer, Chair of the Board and Associate Professor, Marquette University Law School; Keith Stanley, Executive Director of Avenues West and Near West Side Partners; Carol Trecek, Director of Continuing Education and Alumni Relations, Marquette University Dental School; and Dr. Meghan Stroshine, Associate Professor in Social & Cultural Sciences, Klingler College of Arts and Sciences. Board member Meredith Gillespie, President of Marquette University Student Government (MUSG), did not attend the meeting. Non-Board Members present at the meeting included Jeff Kranz, MUPD Captain; Katie Berigan, MUPD Captain; Joe Erwin, MUPD Detective Lieutenant; and Jeff Kipfmüller, Senior Associate General Counsel (as legal counsel to the Board).

Consideration of Minutes of the April 18, 2017 Meeting. The minutes for the March 23, 2018 Board Meeting were unanimously approved by the Board Members (motion by Ms. Trecek, seconded by Mr. Stanley).

Renewals, Appointment, Election of Vice Chair. The Chair indicated that President Michael Lovell has reappointed Mr. Stanley and the Chair for additional three-year terms. The Chair further indicated that President Lovell had appointed Ms. Gillespie as the student board member. Ms. Trecek moved to nominate Mr. Stanley for the position of Board Vice-Chair, with a term of one year. The motion was seconded by Dr. Stroshine and passed unanimously.

Update on Departmental Activities and Initiatives. Captain Kranz provided the following updates:

Crime Statistics. Of the 12 robberies through July 31, 2018, eight were cleared through arrests. Of the 27 batteries and assaults, 25 were cleared; batteries and assaults numbers have increased slightly. Burglary numbers have been steady. The retail thefts reported are primarily related to Walgreens and 7-11. There has been a reduction in public drinking and drug offenses. Captain Kranz reported that MUPD has taken 450 calls for service in the last 12 months, some of which were forwarded by the Milwaukee Police Department to MUPD. Captain Kranz stated this level is manageable and that MUPD is properly staffed for this volume.

Active Shooter Training. MUPD is launching a new training initiative on this topic at the Alumni Memorial Union (AMU) tonight. This training will be offered monthly by MUPD at various locations and times. MUPD has already provided similar training at the Pleasant Prairie campus. Further, this summer, Public Safety Officers surveyed all of Marquette's buildings and identified "safe rooms" to be used for shelter-in-place. MUPD is now assessing how to harden those safe rooms by adding hardline telephones, door stops, first aid kits, etc. MUPD is also determining how to identify those safe rooms for students and staff, but not trespassers. Part of the Active Shooter training stresses the identification of danger/warning signs for the campus community.

Tire Deflation Devices. The department has recently completed training on the use of stop/spike sticks designed to deflate tires and slow/stop vehicles. These devices are designed to slowly release air from tires

and will make pursuits safer and slower. Captain Kranz indicated he would send a draft policy regarding the use of such equipment to the Board. At present, we will have this equipment in two squad cars, with the option of adding more if needed.

Eagle Eye App. MUPD has launched a new safety app, called Eagle Eye. The app features a mobile BlueLight feature, which allows users to press a button that connects them directly to MUPD and send the device's location to MUPD in real-time. It also has a Friend Walk feature, which allows students to track their friends' locations from point A to point B. One can also call a Limo directly from the app. There are additional sections, such as emergency procedures for faculty/staff and a page all about Natty, the MUPD dog. MUPD is looking at adding the capability to track Limo Express vans. So far, there have been more than 600 downloads of the app.

Community Engagement.

- MUPD successfully hosted a week-long FBI Youth Academy at Marquette, in which 30 high school students participated. It was only the second time that this program had been offered (first was at Yale University). The FBI, ATF and state and local law enforcement participated in this program. The students stayed in Mashuda Hall during the academy.
- A Diversity Liaison Officer position has been rolled out. The idea is that students are more comfortable with police officers with similar backgrounds, similar race, similar ethnicity. This is a voluntary position for MUPD officers, and we currently have five such officers. The position requires additional diversity training. These liaison officers will hold office hours open to everyone in the Marquette community and the assignments will be spread amongst all shifts. These officers will wear a special patch on their uniforms identifying them as diversity officers. These officers can be dispatched by request, but they will also be on patrol. This is a unique Marquette initiative which was a student suggestion.
- Tent City (under the freeway): Mr. Stanley asked about this area. MUPD already has officers who are liaisons to Tent City and they regularly do walkthroughs of that area. Technically, this is on state property, so Marquette is not in a position to evict those individuals. There was an estimate of 20-30 tents currently in that area. This area is within the MUPD patrol zone and MUPD is actively engaged on this topic with the City.

Implementation of Body Cameras. The subscription model for such equipment has changed in recent years. Instead of purchasing brand new cameras and hardware every year, the new model is that a police department "subscribes" to a plan. That way, we can receive the latest in hardware, software and data storage on a regular basis, without having to make significant capital expenditures when technology improves. We would likely receive new equipment every 30 months, or so, with this model. This proposal will be considered in the next budget cycle.

Public Comments. None.

Other Business. The Chair asked for a motion to convene in closed session to discuss personnel matters. Mr. Stanley made the motion, Ms. Trecek seconds. The Board then went into closed session (no minutes). The committee reconvened in open session at 5:02 p.m.

Selection of Next Meeting Date. The next Board Meeting will be sent out once a date is determined.

Adjournment. Ms. Trecek moved to adjourn, Mr. Stanley seconded. There being no further business, the meeting was adjourned by the Chair at 5:10 p.m.

Respectfully submitted,

Jeffrey M. Kipfmüller
Associate General Counsel

MINUTES OF THE MEETING OF THE
MARQUETTE UNIVERSITY POLICE DEPARTMENT
ADVISORY BOARD

March 1, 2019

A meeting of the Marquette University Police Department (MUPD) Advisory Board was called to order in Room 432 of Eckstein Hall on Friday, March 1, 2019 at 9:02 a.m. Due and timely notice of the meeting, and an agenda and draft minutes from the previous meeting, were provided by email to each member of the Board in advance of the meeting. Notice of the meeting was also posted on the MUPD Advisory Board website. The meeting was open to the public.

Roll Call. Board members present in person at the meeting were Michael O’Hear, Chair of the Board and Professor, Marquette University Law School; Carol Trecek, Director of Continuing Education and Alumni Relations, Marquette University Dental School; Dr. Meghan Stroshine, Associate Professor in Social & Cultural Sciences, Klingler College of Arts and Sciences; and Meredith Gillespie, President of Marquette University Student Government (MUSG). Non-Board Members present at the meeting included Edith Hudson, MUPD Chief; Jeff Kranz, MUPD Captain; Ruth Peterson, MUPD Captain; Joe Erwin, MUPD Detective Lieutenant; Chris Gatzke, MUPD Sergeant; and Jeff Kipfmueller, Senior Associate General Counsel (as legal counsel to the Board).

Consideration of Minutes of the October 25, 2018 Meeting. The minutes for the October 25, 2018 Board Meeting were unanimously approved by the Board Members with one minor change (motion by Ms. Trecek, seconded by Dr. Stroshine).

Introductions & Farewells. Tom Hammer, former Chair of the Board, introduced Professor O’Hear as the new Chair of the Board, as appointed by President Lovell. Professor Hammer also welcomed Edith Hudson, MUPD Chief, to the Board. Finally, Professor Hammer thanked his colleagues for their work on the Board over the last three years. Chief Hudson thanked the Board for past and future input and guidance.

Update on Departmental Activities and Initiatives. Chief Hudson provided the following updates:

Agenda for the first six months. Chief Hudson stated she is performing a needs assessment for MUPD and has identified multiple areas of focus: 1) Officer safety and wellness, 2) Policy and procedure review, with priority being given to use of force, vehicle pursuits and other high risk activities, 3) Employee development, not just training but mentorship, too, 4) Review of campus safety, 5) Messaging of safety tools and tips for the campus community, 6) Pedestrian safety, specifically starting a pedestrian safety initiative, 7) Risk assessment of all campus buildings, 8) Data analysis, not just crime statistics, but also doing more with cameras and access control systems, 9) Equipment and office space (for example, challenges with the vehicle fleet, and office space is a bit restrictive), and 10) Innovation—we can learn much from other departments.

Discussion. Pedestrian safety and parking structure safety were mentioned as concerns by Ms. Trecek. Ms. Gillespie stated that 12th and Kilbourn is an intersection of concern for pedestrians and that campus LIMO’s are under-resourced. There was conversation about changing/improving traffic signals, and we learned that MUPD is already talking to the Department of Public Works on this topic. The Chair indicated that the Board is willing to write a letter of support and/or to seek support from upper administration for changes involving the City. The Chair also offered Board assistance in reviewing/commenting on proposed policy changes. Captain Kranz indicated that MUPD has recently implemented a Tire Deflation Policy. The Chair asked about body cameras and Captain Kranz indicated that this proposal has changed significantly for

Marquette over time. For example, the body camera company changed its pricing model which may require Marquette to rethink its position on body cameras.

Crime Statistics. Captain Kranz updated the crime statistics for the Board. In 2017, there were 20 robberies; in 2018, there were 11 (seven cleared by arrest; two victims were students, one was faculty, none were armed, two involved weapons). Theft from persons increased from eight to 18, most likely due to a phone snatching increase across the city. Assaults and batteries have increased from 42 in 2017 to 48 in 2018 (37 victims were not MU-related in 2018). MUPD is seeing an increase in calls from the surrounding community (non-MU) and the Milwaukee Police Department (MPD) is actively referring calls to MUPD. In 2017, MPD sent 103 calls to MUPD. In 2018, that has increased to 206 calls. At this point, Captain Kranz indicated there was no negative impact on the ability of MUPD to respond to calls due to these referred calls, but we will need to watch this. The Chief indicated that she will not allow MPD to overuse MUPD. Burglaries dropped from 44 in 2017 to 23 in 2018. Thefts dropped from 339 to 215. MUPD has 23 of 24 SSO positions filled. MUPD currently has 28 LIMO drivers, but optimum number is 60. It is tough to fill the late-night shifts.

Technology Update. Sergeant Gatzke discussed the Eagle Eye Safety app, which went live in August 2018. There have been about 1,300 downloads to date. This app provides safety resources, emergency contacts, links to LIMO service, a mobile Blue Light (which can provide police with GPS location), a virtual Friend Walk, LIMO maps, MCTS maps, safety procedures, etc.

Community Outreach. MUPD has seen a significant increase in self-defense class participation since the Office of Marketing and Communication has been involved in promotion. Other programs that MUPD is providing: Coffee with a Cop, Tenant Training (for apartment dwellers), Home Safe Home (residence hall safety), Adopt-A-Hall Program (where two MUPD officers are assigned to each residence hall and the residents get to know these officers), New Employee Orientation, Shop with A Cop, Toy Drive for Christmas (Penfield Children's Center), Run with A Cop, Cop on a Rooftop, Polar Plunge and Read to Us (where officers read to young kids in two different schools). Chief Hudson talked about Active Shooter Training and she is going to send a link to the Board to an online video from Florida State University.

Public Comments. None.

Other Business. None.

Selection of Next Meeting Date. The next Board Meeting will be sent out once a date is determined, likely in late April or early May.

Adjournment. There being no further business, the meeting was adjourned by the Chair at 10:09 a.m.

Respectfully submitted,

Jeffrey M. Kipfmüller
Associate General Counsel

MINUTES OF THE MEETING OF THE
MARQUETTE UNIVERSITY POLICE DEPARTMENT
ADVISORY BOARD

May 3, 2019

A meeting of the Marquette University Police Department (MUPD) Advisory Board was called to order at the offices of MUPD, 749 N. 16th St. in Milwaukee, WI on Friday, May 3, 2019 at 9:01 a.m. Due and timely notice of the meeting, and an agenda and draft minutes from the previous meeting, were provided by email to each member of the Board in advance of the meeting. Notice of the meeting was also posted on the MUPD Advisory Board website. The meeting was open to the public.

Roll Call. Board members present in person at the meeting were Michael O’Hear, Chair of the Board and Professor, Marquette University Law School; Carol Trecek, Director of Continuing Education and Alumni Relations, Marquette University Dental School; Dr. Meghan Stroshine, Associate Professor in Social & Cultural Sciences, Klingler College of Arts and Sciences; and Sarah Mange, President of Marquette University Student Government (MUSG). Non-Board Members present at the meeting included Edith Hudson, MUPD Chief; Jeff Kranz, Assistant MUPD Chief; Ruth Peterson, MUPD Captain; Katie Berigan, MUPD Captain; Joe Erwin, MUPD Detective Lieutenant; Chris Gatzke, MUPD Sergeant; Kevin Conway, Associate Director of University Communication; and Jeff Kipfmueller, Senior Associate General Counsel (as legal counsel to the Board). Keith Stanley, Executive Director of Avenues West and Near West Side Partners, was absent from the meeting.

Consideration of Minutes of the March 1, 2019 Meeting. The minutes for the March 1, 2019 Board Meeting were unanimously approved by the Board Members with no changes (motion made by Ms. Trecek, seconded by Dr. Stroshine).

Update on Departmental Activities and Initiatives. The following updates were provided by MUPD personnel:

- **Organizational Structure and Vacancies:** Captain Kranz was promoted on May 1, 2019 to Assistant Chief, to better reflect his current duties and responsibilities. On May 5, 2019, Michelle Adler will move from Office Coordinator to Office Manager. And, a new position of Data Analyst was approved for MUPD, in order to assist MUPD in providing better service. There are currently two police officer vacancies and one dispatcher vacancy. In addition, MUPD always has SSO (residence hall and apartment security officer) and LIMO driver vacancies.
- **Pedestrian Safety Initiative:** MUPD has received approval to hire four to six students for the purpose of pedestrian safety. Chief Hudson indicated that it is not her goal to make these people crossing guards, but she will look to find different ways to help people safely cross our streets, especially at busy times of the day. The plans are still being finalized. Equipment for these students will likely include fluorescent vests, whistles, hand-held stop signs, etc.
- **Crime Statistics:** Split into two categories—personal crimes and property crimes. Last year, from January 1, 2018 through April 30, 2018, there were 17 personal crimes; this year, we are at 13 personal crimes. It was noted that these are not necessarily Marquette-affiliated victims. For property crimes, we have seen an increase. For the same period as referenced above for last year, we had 75 property crimes; this year, we are at 98. Part of this is attributed to a spike in retail thefts at Walgreens, 7-11 and Sendik’s. MUPD is working with MPD’s community prosecution unit to help change the environmental design in these stores. Through this work, there has already been a

reduction in thefts from Sendik's. MUPD is now working with 7-11. The primary theft target is beer, especially after 9:00 p.m.

- Homicide at 19th and Wisconsin: Assistant Chief Kranz went through a chronology of events, which culminated in the arrest of a suspect, who actually admitted to the crime. MUPD was instrumental in the investigation and apprehension of the suspect.
- False Kidnapping Rumors: A number of social media posts recently suggested that a kidnapping had taken place on/near the Marquette campus. MUPD thoroughly checked into multiple social media posts and rumors and found no credible evidence to support such allegations. In fact, some of the students who had posted these rumors were charged with disorderly conduct (which resulted in deferred prosecution agreements).
- Citizen Complaints: There were five citizen complaints last year; two resulted in the officers being exonerated, two were unfounded, and one had an incomplete investigation because the officer was terminated due to another incident.
- Miscellaneous Statistics: There were seven incidents last year in which force was used by MUPD. There were zero firearm uses. There were five Taser uses. There were nine incidents of deployment, but not use, of Tasers. There were three incidents in which physical tactics were used. There was no OC spray or baton usage last year. Of the seven use of force incidents, none of them involved students. Also, no use of force on dogs/animals.
- Democratic National Convention: MUPD is actively involved in planning for the DNC which will be held in Milwaukee in July 2020. There are five subcommittees that are responsible for MUPD's involvement in this event. It will be a huge event for the city and Marquette will be very close to the perimeter, which will surround the Fiserv Forum. Planning continues.
- Technology Updates: The Eagle Eye app now has 1,562 subscribers and MUPD is looking to keep improving the app and its functionality. Members of MUPD recently visited the Motorola Innovation Center for technological ideas. MUPD is also looking at a new radio communication solution. Once we select a new radio product, it would take about six weeks in order to implement. The goal is to go live with a new radio technology by June 1, 2020, in advance of the DNC.
- Zilber Hall Protests: There was a brief discussion about protestors in Zilber Hall.
- "Run, Hide, Fight" Video: MUPD would like to create a video, similar to that made by Florida State University to train our community in Active Shooter procedures. Funding must be obtained to do so.

Public Comments. None.

Other Business. The Chair asked whether he should actively solicit the Wire to attend Board Meetings. Other members indicated that the Wire almost always attends these meetings.

Selection of Next Meeting Date. The next Board Meeting will be sent out once a date is determined, sometime in the Fall 2019 semester.

Adjournment. There being no further business, the meeting was adjourned by the Chair at 9:58 a.m.

Respectfully submitted,

Jeffrey M. Kipfmüller
Associate General Counsel